

PACALIS<sup>®</sup>  
associates

Knowledge & Experience Working Together

pacalis services



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**Independent  
Advisory Group  
Training Programme**

# PACALIS

## **What do we offer?**

Police Forces and local Criminal Justice Boards (CJB's) up and down the country are seeing the benefits of Independent Advisory Groups (IAG) but a common problem and a barrier to their effectiveness is the lack of a practical, comprehensive, contemporary training programme, something that many members of IAG's want.

Pacalis Associates offer a short training programme designed to equip members of Police, CJB IAG's and key staff working alongside IAG's, with the necessary skills to maximise their potential in today's complex law and order environment.


Modern policing and local justice is sophisticated and fast moving, and demands an effective interface with local communities. IAG's are a recognised valuable asset, commended under McPherson, and if properly trained and supported can provide powerful much needed help and community engagement for police forces', CJB's and communities

## **What is the course all about?**

Improving the overall effectiveness of IAG's by providing members of IAG's and those working alongside them with a programme that will:

- Increase the skills and effectiveness of individual IAG members.
- Increase the skills and effectiveness of members of host organisations.





# knowledge experience

*Her Majesty's Inspectorate of Constabulary (HMIC) has commended IAG's as, "a positive step in improving accountability through a transparent approach."*

*The National IAG Conference reported that 86% of IAG members wanted more training in Critical Incidents and Diversity*

## **What will it include?**

- How to give effective feedback
- How to negotiate and influence
- How to help improve organisational performance
- How effective community engagement strategies are developed
- How to effectively participate in the monitoring of quality of service delivery
- How to effectively participate in meetings
- How IAG's can support organisations in times of crisis.

## **Why is it important?**

An effective, well trained IAG will improve your service delivery, and satisfaction levels. Additionally, effective community engagement is at the heart of preventing violent extremism, improving community cohesion, It is also an effective way of responding to your Equality & Human Rights Obligations. Why muddle along when you could be the best?

## **Who should attend?**

New IAG members • Existing members desiring training • Those tasked with managing or hosting IAG's • BCU Commanders • Force Facilitators • Police Authority Officers • Managers working with IAG's.

## **Confidentiality**

We endeavour to create a safe space during the programme that will allow all participants to fully contribute. We recognise that in any training environment participants may raise sensitive issues or matters of confidentiality. Pacalis Associates ensures that confidentiality is maintained through seeking a signed undertaking amongst all our staff and associates responsible for delivering the training programmes.

## **Who are we**

Pacalis Associates are impartial, independent, practitioners offering quality unbiased professional advice and training. We have a proven track record of delivering excellence for policing and public sector organisations.

We successfully blend our knowledge and practical experience to provide a complete consultancy service to support your priorities and needs in our areas of expertise. We bring an honest approach to the work based on years of experience in this arena. This programme will be delivered by dynamic presenters, who are at 'the top of their game,' combining practical experience with policing and community engagement experience in the most challenging of environments.

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